







Daikin *One*  
Cloud Services

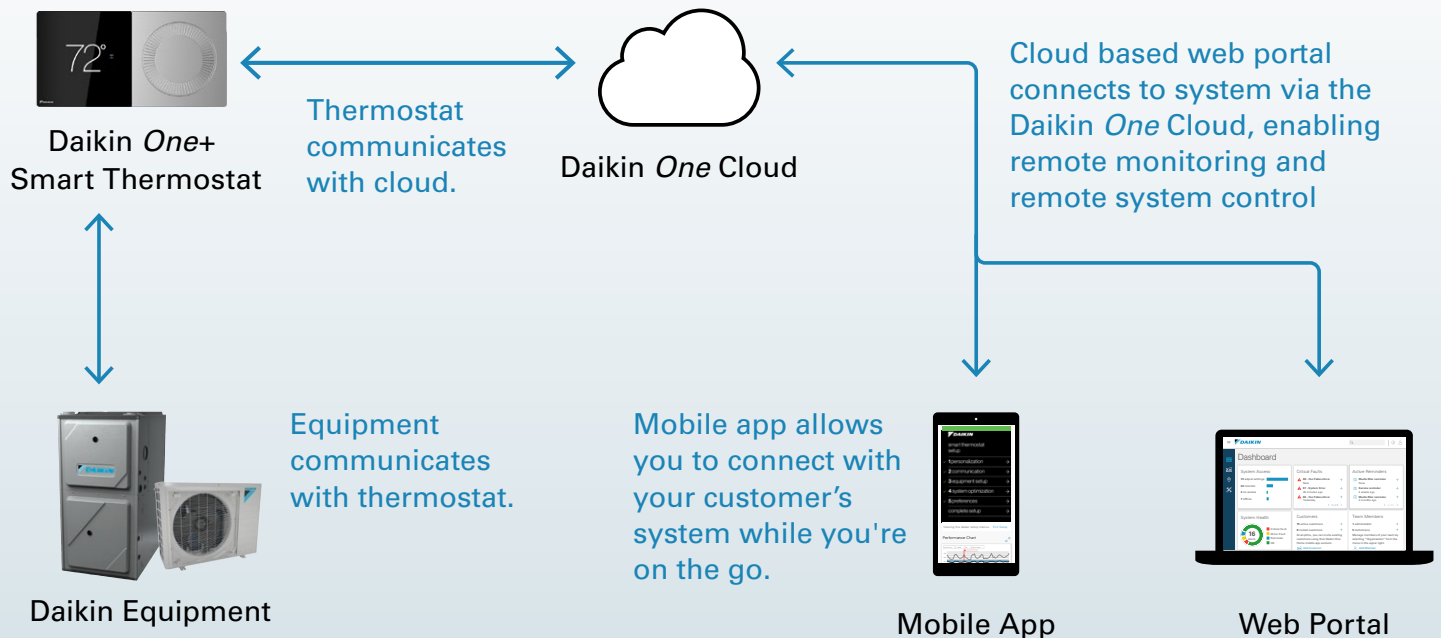
# Monitor and manage all of your customers' Daikin systems in one place.

			
<b>BUSINESS GROWTH</b>	<b>CLOUD COMMISSIONING</b>	<b>REMOTE MONITORING</b>	<b>REMOTE DIAGNOSTIC</b>
<p>Daikin <i>One</i> Cloud Services: Value-added features, such as continuous monitoring and preventive maintenance, that help provide new opportunities and increase homeowner loyalty.</p>	<p>Save time and improve quality of service by commissioning remotely, using standardized system profiles.</p>	<p>View customers' Daikin system information 24/7, including alerts, temperature, humidity, heat and cool demand, both in real time and historically.</p>	<p>Reduce truck rolls and length of service visits by remotely diagnosing problems, adjusting system settings prior to dispatch, resulting in reduced costs while increasing home-owner peace of mind and satisfaction</p>

## Connected through the Cloud

Daikin *One* Cloud Services combines a cloud-based web portal and mobile app that puts the power of information into your hands, allowing you to provide your customers with high levels of service and greater peace of mind than ever before.

Your customers will appreciate the peace of mind they get from knowing that you are able to keep their systems running efficiently without intruding on their home or lifestyle.



**Talk to your Daikin sales representative to learn more.**

## DASHBOARD

**Dashboard**

**System Access**

- 72 adjust settings
- 22 monitor
- 4 no access
- 7 offline

**Critical Faults**

- B0 - Fan Failure Error** Now
- E7 - System Error** 35 minutes ago
- B3 - Fan Failure Error** Yesterday

**Active Reminders**

- Media filter reminder** Now
- Service reminder** 2 weeks ago
- Media filter reminder** 3 months ago

**System Health**

16 Alerts

- Critical Fault
- Minor Fault
- Reminder
- OK

**Customers**

- 15 active customers
- 8 invited customers
- 6 trial customers

At anytime, you can invite existing customers using their Daikin One Home mobile app account.

**Team Members**

- 1 administrator
- 5 technicians
- 1 invited members

The Dashboard provides a status update on all your connected systems. You'll be able to quickly zero in on any that have critical faults and address those first. Reminders are here too, a great way to see which customers' need a courtesy call or check-in from you. You'll be able to see a health gauge of all your systems at a glance, as well as see your customers' count and a list of your team members who have access to Cloud Services.

## SYSTEM OVERVIEW

**Jake Johnson**

(123) 456-7890

(123) 456-7890

jakejohn@email.com

**Alerts**

**Critical Faults**

- B0 - Fan Failure Error** Now
- E7 - System Error** 35 minutes ago
- B3 - Fan Failure Error** Yesterday

**Active Reminders**

- Media filter reminder** Now
- Service reminder** 2 weeks ago
- Media filter reminder** 3 months ago

**Thermostats**

70° 70°

On the system overview screen, you can see any active alerts or reminders, the thermostat home screen, and an equipment list. You can also see your customer's name, address, and if you have assigned a technician to that customer.

## THERMOSTAT DETAILS

**Jake Johnson**

(123) 456-7890

(123) 456-7890

jakejohn@email.com

**downstairs**

72°

On the thermostat detail screen, you can see thermostat screens and information, and if approved by your customer, you can adjust all these settings remotely.

## PERFORMANCE CHARTS

**Johnson**

(123) 456-7890

(123) 456-7890

jakejohn@email.com

**Performance Chart**

Temperature: 70°F

5/10/2021 6:43 AM

140°F, 120°F, 100°F, 80°F, 60°F, 40°F, 20°F, 0°F, -20°F, -40°F

Apr 26 - May 5

Performance charts provide information on set-points, indoor and outdoor temperatures, indoor and outdoor humidities, as well as cooling and heating demands and run-times. You can view this information over any 24-hour period, or for any seven-day period.

## CRITICAL FAULT DETAILS

**Johnson**

(123) 456-7890

(123) 456-7890

jakejohn@email.com

**Critical Fault | Code B0 | Air Handler**

Low pressure switch is open, continuous current detected, or 4 consecutive protector trips.

Possible Cause	Corrective Actions
Loose wiring connection at circulator motor power leads or circulator motor power leads disconnected.	Tighten or correct wiring connection.
Failed circulator blower motor.	Check circulator blower motor. Replace if necessary.

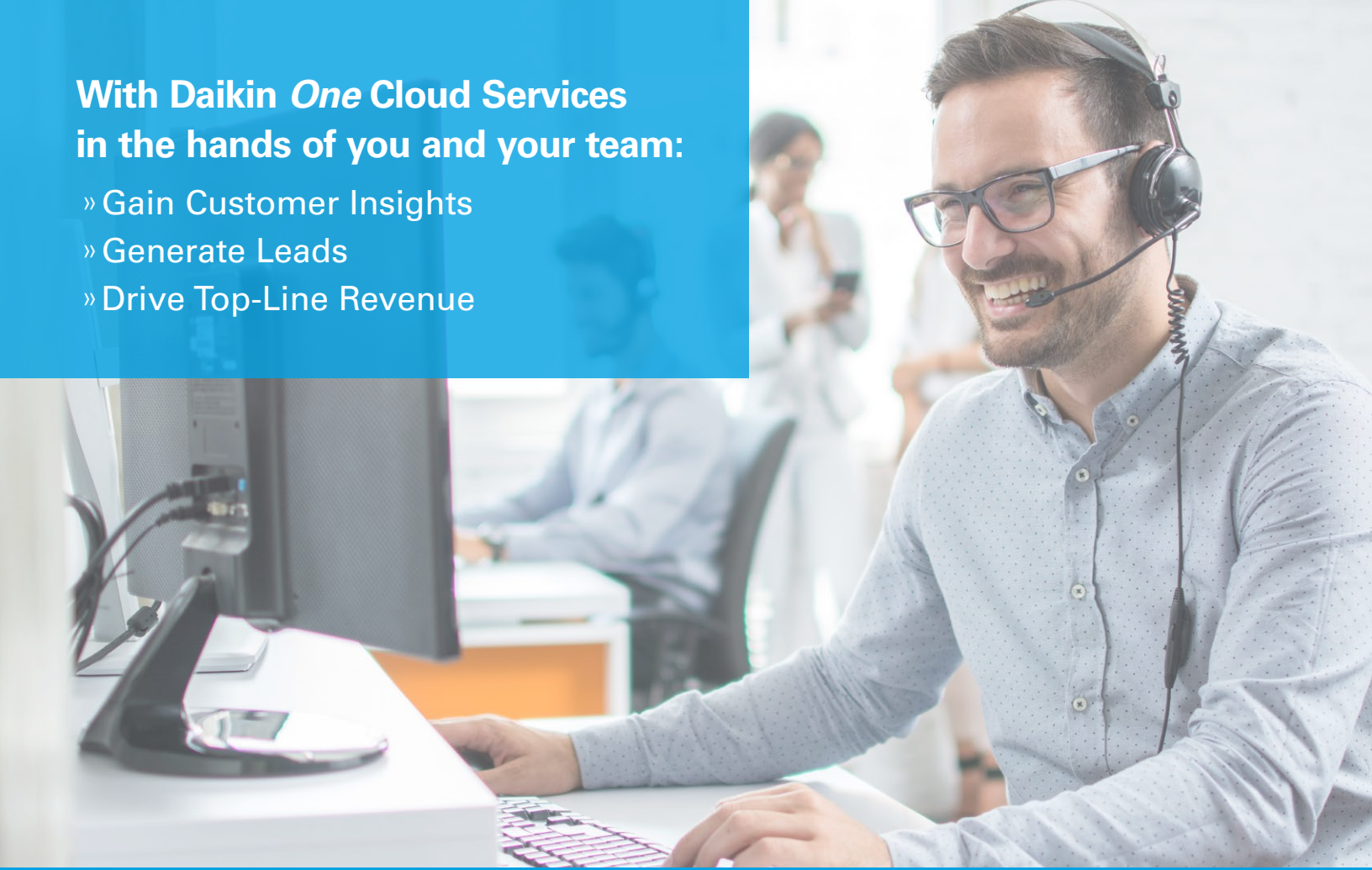
Triggered: Jul 10, 2020 at 12:00 pm

Clicking on an alert allows you to see the alert in detail, including the date and time triggered and resolved, as well as the alert code, description, and possible causes and corrective actions.



## With Daikin *One Cloud Services* in the hands of you and your team:

- » Gain Customer Insights
- » Generate Leads
- » Drive Top-Line Revenue



*"You're gonna be able to do more than you ever did. You're gonna have more integration with the system than you ever did before. Which is also going to solidify you as a top-dealer in the area."*

*Nick Scarnecchia  
Owner, 6 & Fix Heating and Cooling*



See what other Daikin Pro's have to say about Daikin *One Cloud Services*:

[www.daikinone.com/cloudservices](http://www.daikinone.com/cloudservices)



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